

Guangzhou JQX Industrial Co. Limited founded in the year of 2001, has always been devoting itself to the principle of "Quality First", and over the last 15 years, we have constantly sought to

develop new products. From preparing artworks, molding, mass production, to packaging, every procedure is done under the supervision of experienced workers in our own factories.

Customer's satisfaction is our primary goal. We continuously developed our customer service staff to satisfy our clients' demand.

We have a full line products service for you!

Payment

1. Can I get a sample to try first?

We will give you sample price first, in second wholesale order will return the difference.

2. What payment terms are available?

JQX accept the payment by: T/T, Western Union, Money Gram, Paypal and Cash, any other question, please don't hesitate to contact our business representative.

3. How much for the payment fee?

By T/T it costs \$10-\$20 payment fee.

By Western Union it depend on your country which is about 2.5%-4%

By Paypal it will cost 5% payment fee.

By escrow it costs 15% payment fee.

Shipment

1.What is the delivery time?

Small order may be 1-2 days, big order may be 2-3 days.

2. What kind of warranty JQX offer?

JQX provides 12 months warranty for the mobile phone parts, and 3 months warranty for mobile accessories.

3. How about the package for the products?

JQX packing or customized packing.

4.What transport method JQX can offer?

We can deliver your goods by DHL,UPS,FedEx,TNT and EMS.

Risk control

1. How to deal with the damaged goods in transportation?

If the product problem is caused by us, such as the products get missing, the products were sent to wrong place, JQX would compensate for all.

2. What conditions should be considered to return goods.

A. Goods were delivered by JQX.

B. Goods are within warranty.

C. Goods aren't damaged

3. How long will JQX take to deal with the returned goods?

JQX will provide the first feedback within 5 working days.