

## FAQ

1.Q: What is the expected lifespan or durability of the product?

A: Our product has an expected lifespan of 3 years and is designed to withstand heavy use in industrial environments.

2. Q: What is your company's experience and reputation in the industry?

A: Our company has been in business for 13 years and has a reputation for delivering high-quality products and excellent customer service. We have worked with numerous clients with brands.

3. Q: What is your company's policy on returns and refunds?

A: We have a flexible returns and refunds policy that allows customers to return products within 12 months of purchase for a full refund or exchange if the products are function defective. We also offer warranties on our products to ensure customer satisfaction.

4. Q: Are there any certifications or standards that the product meets?

A: Yes, our product meets CE,ROHS,REACH certifications and standards.