

## 4、品质管理（1）-Quality management（1）

质量方针(quality policy): 质量为先(Quality first)、客户满意(customer satisfaction)、科学管理(scientific management)、持续改进(continuous improvement.)。

- 供应链管理(Supply Chain Management): 经过本公司的评审 选出合格供应商,并定期稽审 (Through the company's assessment and pick out the qualified suppliers, and regular audit to them) .
- 来料检验(Material Inspection): AQL=0.25
- 出货检验(Shipment inspection): AQL=0.65
- 在线品质(Online quality): 按照<QC控制工程表>控制,检验,落实(According to <QC control worksheet> control, inspection, implementation).
- 客诉处理(Complaints Dealing): 12小时内及时处理(within 12 hours).
- 品质体系(Quality Standard) : ISO9000
- 品质改善 (Quality Improvement) : QC七大手法